

January 9 2007

Below is a summary of the state of the **Social Accountability System** during 2006:

- **Suppliers** – In order to improve the initial evaluation of new suppliers we revised the procedure for the mailing and collection of questionnaires by using a mechanism already employed for mailing of the reports regarding Privacy. During 2006 there were no cases of supplier non-conformity with regards to the Social Accountability System. In accordance with the Quality Control department, during 2006 we scheduled 5 audits at suppliers: all the scheduled audits were carried out and the results were positive.
- **Customers** – During 2006 a survey was made to evaluate customer satisfaction regarding the Social Accountability System adopted by Bolzoni; the analysis of the results was positive even though there are still numerous customers who are not aware of the fact that our company has obtained the SA8000 certification. The results are present in the Management Review.
- **Maintenance of the PERSONA project:** in the course of 2006 **26.825,14 Euro** were distributed to employees for supplementary medical insurance and scholarships.
- During the past year, Bolzoni's connections with non-governmental organisations took the form of donations to **AIBI** and **UNICEF**.
We confirm our commitment towards sponsorship also for year 2007.
- **Confirmation of the company's commitment towards activities of awareness and information:**
In March 2006 Bolzoni was involved in a project organised by the Catholic University of Milan on the subject of "Social and corporate accountability practices in the Piacenza area". During the month of April Bolzoni took part in a project organised by the Province of Piacenza on the subject "Emerging Social and Corporate accountability practices in the Piacenza area".
- **Confirmation of the number of female staff members employed** in production (15%)
- **Training:** during the first semester internal staff members were given a total of 3132 hours of training .
- **Workers' representative for SA8000:** following the resignation of Mr Renzo Mazzocchi, elections were organised for the new workers' representative and the result was the appointment of Mrs Barbara Bolzoni as of 22.12.2006.

Dott.ssa Luciana Manco
Responsible for the Social Accountability System

